

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:  
Bryan A. SLAVIN

Appl. No. 09/715,068  
Confirmation No. 8870

Filed: November 20, 2000

For: CALL MANAGEMENT SYSTEM



Art Unit: 2155

Examiner: Patrice L. Winder

Atty. Docket No. 31333-164218

Customer No.

26694 Technology Center 2100  
PATENT TRADEMARK OFFICE

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JUL 15 2004

**Amendment and Reply Under 37 C.F.R. §§ 1.111 and 1.121**

Honorable Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In reply to the Non-final Office Action (Office Action) dated **March 10, 2004**, Applicant submits the following Amendment and Reply.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are needed to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a). Any fees required therefor (including fees for net addition of claims), and any other fee deficiency, are hereby authorized to be charged, or any overpayments credited, to our Deposit Account No. 22-0261.

Applicant: SLAVIN  
Appl. No. 09/715,068

*Amendments*

Please amend the above-identified application as follows:

**Amendments to the Claims** begin at Page 3 of this paper.

**Amendments to the Drawings** begin at Page 11 of this paper and include formal replacement sheets.

**Remarks** begin at Page 12 of this paper.